### CTL-T

### ANNUAL REPORT

OF

CTC Telecom, Inc.

NAME

PO Box 69, 130 Superior St. Cambridge, ID 83610

**ADDRESS** 

THE DAME OF AN III: OF

TO THE

**IDAHO PUBLIC** 

**UTILITIES COMMISSION** 

FOR THE

YEAR ENDED 2020



### ANNUAL REPORT OF SMALL TELEPHONE COMPANIES TO THE IDAHO PUBLIC UTILITIES COMMISSION FOR THE YEAR ENDING DECEMBER 31, 2019

### **COMPANY INFORMATION**

Exact name of utility: CTC Telecom, Inc.									
Address of principal office: P.O. Box 69, 130 Superior St., Cambridge, ID 83610									
Telephone Number Area Code ( 208 ) 257-3314 Email address: rwiggins@ctctele.com									
Cities or towns served: Hidden Springs and Boise									
Name and title of officer having custody of the general corporate books of account:									
Richard Wiggins, President									
Address of office where corporate books are kept and phone number:									
P.O. Box 69, 130 Superior St., Cambridge, ID 83610, (208) 257-3314									
Organized under the laws of the State of: Idaho									
Date of organization:17-Feb-98									
Form of organization (proprietorship, association, corporation):  Corporation									
If a Subchapter S Corporation, please specify:									
Name and address of controlling company, if any: Cambridge Telephone Company, Inc.									
P.O. Box 69, 130 Superior St., Cambridge, ID 83610									
Names of affiliated companies. Give address and description of business: Cambridge Telephone Company, Inc.									
P.O. Box 69, 130 Superior St., Cambridge, ID 83610-Telecommunications Service;									
CTC Properties, LLC - Property management company									
OFFICERS									
Report below the title, name and office address of each general officer of the utility at the end of the									
year. If there were any changes during the year, show the name, title, and address of the previous									
officer and the date of change.									
Title Name Address									
President Richard Wiggins 1745 Fairview Ave., Weiser, ID 83672									
Vice President Kermit Wiggins P.O. Box 69, Cambridge, ID 83610									
Secretary Kristie Kanady P.O. Box 353, Cambridge, ID 83610									
Treasurer Joana Wiggins P.O. Box 69, Cambridge, ID 83610									

### **DIRECTORS**

List the name of each person who was a member of the Board of Directors at any given time during the year: (Fees related to meetings only.)

Term E or Currer Name Will E	nt Term	Meetings Attended This year	Fees Paid During Year
	kpire	iiis year	During Tear
and Address			
Richard Wiggins			25
P.O. Box 69, Cambridge, ID 83610	Indefinite	1	None
Kermit Wiggins			
P.O. Box 69, Cambridge, ID 83610	Indefinite	1	None
Kristie Kanady			
P.O. Box 353, Cambridge, ID 83610	Indefinite	1	None
Joana Wiggins			
P.O. Box 69, Cambridge, ID 83610	Indefinite	1	None
Name of Chairman of the Board:	Richard W	/iggins	
Name of Secretary (or Clerk) of Boar	rd:	Kristie Kanady	
Number of Meetings of the Board du	ring the yea	r: 1	
		MANAGERS	

List the name of each person who performed management duties for the Company during the year, and the total wages and bonuses paid to those persons: (Do not include Director fees in these amounts.)

Name	Title	Wages and Bonuses Paid
_		
		<u> </u>

### NOTES TO THE FINANCIAL STATEMENTS

Please provide important information such as changes in accounting or depreciation practices, extensions or additions to the system; disposal of any substantial portion of the property of the utility; reorganization, mergers, or consolidations with other companies; leases executed; other contracts or agreements entered into; changes made in articles of incorporation or amendments; the occurrence of contingency losses or gains.

1 In 1998, CTC Telecom, Inc., (CTC) a wholly-owned subsidiary of Cambridge Telephone Company
Inc. was incorporated, with an initial investment of \$100,000. CTC operates as a Competitive
Local Exchange Carrier in the state of Idaho. Construction of plant facilities was complete in 1999
and began providing services on September 1, 1999. PCS wireless facilities were completed and
service initiated in September, 2001. Additional paid-in capital of \$2,900,000 was invested by
Cambridge Telephone Company, Inc. through December 31, 2019.
2 In 2020, CTC acquired Wilderness Wireless. The purchase was funded through an additional
investment from their parent company. This acquisition included certain operations in
Oregon and this report reflects Oregon operations.
3 The Company has annual operating lease payments of \$12,900.
4 Company made significant investment in property in the Boise area and anticipates
significant investments in future years as well.
5 In 2020, Company made an investment in CTC Properties, LLC. The company owns 52%
of CTC Properties, LLC and the amount is shown as investment in affiliated companies
on the balance sheet.

### BALANCE SHEET Assets and Other Debits

		Balance Beginning	Balance at End	Increase or
Title of	Account	of Year	of Year	(Decrease)
	Current Assets			
1120	Cash and Equivalents			10.000
1130	Cash	147,132	166,494	19,362
1140	Special Cash Deposits			-
1150	Working Cash Advances			-
1160	Temporary Investments	004.450	070.040	- 440.400
1180	Telecommunications Accts. Receivable	234,456	376,949	142,493
1181	Accts. Rec. AllowTelecommunications	50.000	54.040	(0.000)
1190	Other Accounts Receivable	59,908	51,212	(8,696)
1191	Accounts Receivable Allow Other		00.004	- 20.004
1200	Notes Receivable	,	36,231	36,231
1201	Notes Receivable Allowance			
1210	Interest & Dividends Receivable	000.040	457.000	400.000
1220	Material and Supplies	269,212	457,898	188,686
1280	Prepayments			500
1290	Prepaid Rents		500	
1300	Prepaid Taxes			
1310	Prepaid Insurance			
1320	Prepaid Directory Expenses	E1 276	86,841	35,465
1330	Other Prepayments	51,376	00,041	35,465
1350	Other Current Assets			
1401	Noncurrent Assets		329,316	329,316
1401 1402	Investment in Affiliated Companies Investment in Nonaffiliated Companies	57,524	20,975	(36,549)
1402	Nonregulated Investments	57,524	20,975	(30,349)
1407	Unamortized Debt Issuance Expense			
1407	Sinking Funds			
1410	Other Noncurrent Assets	70,278	268,358	198,080
1438	Deferred Maintenance & Retirements	10,210	200,000	- 100,000
1439	Deferred Charges	7,900	7,900	
1500	Other Jurisdiction Assets - Net	7,000	1,000	
1000	Property, Plant and Equipment			
2001	Telecommunications Plants in Service	7,370,295	10,223,584	2,853,289
2002	Prop. Held for Future Telecom. Use	.,0.0,200	,	
2003	Telecom. Plant under Constr Short Term	748,080	1,053,307	305,227
2004	Telecom. Plant under Constr Long Term			-
2005	Telecom. Plant Adjustment			-
2006	Nonoperating Plant			-
2007	Goodwill		628,333	628,333
	Depreciation and Amortization Accounts			
3100	Accumulated Depreciated	3,743,111	4,231,237	488,126
3200	Accum. Depre Held for Future Use			-
3300	Accumulated Depreciation - Nonoperating			-
3400	Accumulated Amortization - Tangible			-
3410	Accum. Amort Capitalized Leases			-
3420	Accum. Amort Leasehold Improvements			-
3500	Accumulated Amortization - Intangible			
3600	Accumulated Amortization - Other			-
	TOTAL ASSETS	5,273,050	9,476,661	4,203,611
				,,-

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### BALANCE SHEET Liabilities & Stockholders' Equity

Title	of Account	Balance Beginning of Year	Balance at End of Year	Increase or (Decrease)
	Current Liabilities			
4010	Accounts Payable	932,461	710,970	(221,491)
	Notes Payable			-
	Advance Billings and Payments	220,601	312,414	91,813
	Customer Deposits		345	-
4050	Current Maturities - Long -Term Debt	112,600		(112,600)
4060	Current Maturities - Capital leases			
4070	Income Taxes - Accrued			-
4080	Other Taxes - Accrued	12,083	14,684	2,601
4100	Net Current Defer. Oper. Income Taxes			-
4110	Net Current Defer. Nonoper. Income Taxes			-
4120	Other Accrued Liabilities	-	-	-
4130	Other Current Liabilities			
	Long-Term Debt			
4210	Funded Debt	254,908		(254,908)
4220	Premium on Long-Term Debt			-
4230	Discount on Long-Term Debt			
4240	Reacquired Debt			-
4250	Obligations Under Capital Leases			-
4260	Advances from Affiliated Companies			-
4270	Other Long-Term Debt			
	Other Liabilities & Deferred Credits			
4310	Other Long-Term Liabilities			
4320	Unamort. Oper. Invest. Tax Credits - Net			-
4330	Unamort. Nonoper. Invest. Tax Credits - Net			
4340	Net Noncurrent Defer. Oper. Income Taxes	722,476	1,054,207	331,731
	Net Noncur. Defer. Nonoper. Income Taxes	(21,070)	-	21,070
	Other Deferred Credits		-	
4370	Other Juris. Liab. & Def. Credits - Net		Name of the Control o	-
	Stockholders' Equity			
	Capital Stock	100,000	100,000	
	Additional Paid-In Capital	2,900,000	6,900,000	4,000,000
	Treasury Stock			-
	Other Capital			
4550	Retained Earnings	38,991	384,386	345,395
	TOTAL LIAB. & OTHER CREDITS	5,273,050	9,476,661	4,203,611

ANALYSIS OF TELECOMMUNICATIONS PLANT IN SERVICE TOTAL Company Basis

Balance Beginning

Balance End

Transfers and

Plant Retired

Additions

		(O	4	l	ı	ı	ı	ایا	اوا		ا‰ا	ı	က				اما					١	- 1	1		ം	1			2	1		ایا	,
of Year		57,586	260,64	ī	•	1		531,92	42,58	ï	57,45	1	574,633	1	1		2,862,443	1	1	•	1		1	'	1	5,766,579	•	•	•	13,36	1	1	56,395	10 20 500
Adjustments																																		
or Sold											(330)						(21,925)									(15,975)								1000 000
During year	í		143,151					127,583	29,789		30,955						1,020,498									1,530,858							8,685	200
of Year		57,586	117,493					404,342	12,797	1	26,803		574,633	1		•	1,863,870		1							4,251,696	,	1	•	13,365			47,710	1
	Analysis of Telecommunications Plant in Service	Land	Motor Vehicles	Aircraft	Special Purpose Vehicles	Garage Work Equipment	Other Work Equipment	Buildings and Towers	Furniture	Office Equipment	General Purpose Computers	Analog Electronic Switching	Digital Electronic Switching	Electro-Mechanical Switching	Operator Systems	Radio Systems	Circuit Equipment	Station Apparatus	Customer Premises Wiring	Large Private Branch Exchanges	Public Telephone Terminal Equipment	Other Terminal Equipment	Poles	Aerial Cable	Underground Cable	Buried Cable	Submarine Cable	Intrabuilding Network Cable	Aerial Wire	Conduit Systems	Capital Leases	Leasehold Improvements	Internet	
	Analys	2111	2112	2113	2114	2115	2116	2121	2122	2123	2124	2211	2212	2215	2220	2231	2232	2311	2321	2341	2351	2362	2411	2421	2422	2423	2424	2426	2431	2441	2681	2682	1410	

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These financial statements have not been subjected to an audit, review or compilation engagement, and no assurance is provided for them.

		Balance Beginning	Additions	Plant Retired	Transfers and	Balance End
		of Year	<b>During Year</b>	or Sold	Adjustments	of Year
Analys	Analysis of Telecommunications Plant in Service					
2111	Land	57,586				57,586
2112	Motor Vehicles	117,493	143,151			260,644
2113	Aircraft	•				
2114	Special Purpose Vehicles					
2115	Garage Work Equipment	,				
2116	Other Work Equipment	-				1
2121	Buildings and Towers	404,342	74,700			479,042
2122	Furniture	12,797	29,789			42,586
2123	Office Equipment					1
2124	General Purpose Computers	26,803	30,625			57,428
2211	Analog Electronic Switching	•				1
2212	Digital Electronic Switching	574,633				574,633
2215	Electro-Mechanical Switching					1
2220	Operator Systems					ī
2231	Radio Systems					1
2232	Circuit Equipment	1.863.870	1.020.498	(21.925)		2.862.443
2311	Station Apparatus					1
2321	Customer Premises Wiring					
2341	Large Private Branch Exchanges					1
2351	Public Telephone Terminal Folipment	-				,
2362	Other Terminal Equipment					1
2411	Poles					
2421	Aerial Cable					
2422	Underground Cable					
2423	Buried Cable	4.251.696	1.530.858	(15.975)		5,766,579
2424	Submarine Cable					1
2426	Intrabuilding Network Cable					1
2431	Aerial Wire					1
2441	Conduit Systems	13,365				13,365
2681	Capital Leases					•
2682	Leasehold Improvements					1
2690	Intangibles	47,710	8,685	r		56,395
	TOTAL PLANT ACCOUNTS	7,370,295	2,838,306	(37,900)		10,170,701

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## ANALYSIS OF ENTRIES IN ACCUMULATED DEPRECIATION Account 3100

Balance End of Year	125,836 
Retirements and Adjustments	(21,925)
Credits During Year	18,033 18,476 2,515 6,466 6,466 188,731
TOTAL Company Basis nce ning Depreciation sar Rate*	20.00% 3.00, 5.00% 12.50% 12.00% 12.00% 5.00, 12.50% 5.00, 6.5% 6.50%
TOTAL ( Balance Beginning of Year	107,803 
	Analysis of Entries in Accumulated Depreciation 2112 Motor Vehicles 2113 Aircraft 2114 Special Purpose Vehicles 2115 Garage Work Equipment 2116 Other Work Equipment 2121 Buildings and Towers 2122 Furniture 2123 Office Equipment 2124 General Purpose Computers 212 Office Equipment 2125 Furniture 2126 General Purpose Computers 2217 Analog Electronic Switching 2218 Digital Electronic Switching 2219 Digital Electronic Switching 2210 Operator Systems 2231 Radio Systems 2231 Radio Systems 2231 Customer Premises Wiring 2341 Large Private Branch Exchanges 2421 Other Terminal Equipment 2422 Underground Cable 2423 Buried Cable 2424 Submarine Cable 243 Buried Cable 243 Aerial Wire 1410 Internet

<sup>\*</sup>Please list individual depreciation rate for each account.

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# ANALYSIS OF ENTRIES IN ACCUMULATED DEPRECIATION Account 3100

### IDAHO Operations Only

Balance End of Year	125,836 	
Retirements and Adjustments	(21,925)	
Credits During Year	18,033 18,476 2,515 6,466 6,466 188,731 188,731	
Depreciation Rate*	20.00% 3.00, 5.00% 12.50% 9.00, 12.50% 5.00, 6.5% 6.50%	
Balance Beginning of Year	107,803 	
	Analysis of Entries in Accumulated Depreciation 2112 Motor Vehicles 2113 Aircraft 2114 Special Purpose Vehicles 2115 Garage Work Equipment 2126 Other Work Equipment 2121 Buildings 2122 Furniture 2123 Office Equipment 2124 General Purpose Computers 2214 General Purpose Computers 2215 Digital Electronic Switching 2216 Digital Electronic Switching 2217 Analog Electronic Switching 2218 Electro-Mechanical Switching 2219 Digital Electronic Switching 2210 Operator Systems 2221 Radio Systems 2221 Radio Systems 2231 Radio Systems 2231 Radio Systems 2231 Customer Premises Wiring 2321 Customer Premises Wiring 2331 Large Private Branch Exchanges 2341 Large Private Branch Exchanges 2351 Public Telephone Terminal Equipment 2362 Other Terminal Equipment 2362 Other Terminal Equipment 2362 Other Terminal Equipment 2363 Buried Cable 2423 Buried Cable 2424 Submarine Cable 2426 Intrabuilding Network Cable 2431 Aerial Wire 2441 Conduit Systems	

<sup>\*</sup>Please list individual depreciation rate for each account.

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### **INVESTMENTS**

Report below the investments in Accounts 1401, 1402 and 1406. Identify each investment as to the account in which included. Minor amounts in Account 1406 may be grouped by classes.

		Book Cost of Investments Disposed of	Book Cost of Investments Held at
<u>Description</u>	Date Acquired	This year	End of Year
CoBank patronage	various		9,475
RINA	7/8/1905		11,500
CTC Properties	2020		329,316
Totals			350,291

### **RECEIVABLES**

Itemize amounts show in Accounts 1180, 1190 and 1200. For notes receivable list each note separately and include the maturity date and interest rate. Minor amounts in Account 1210 may be combined.

	Amount at	t End of Year
Name of Company	Notes Receivable	Accounts Receivable
Customer accounts receivable		376,949
Interexchange carriers		854
USAC		50,358
		9
	-	
\		
Totals		428,161

### **NOTES PAYABLE**

For Notes Payable, list each note separately and include the maturity date and interest rate.

Name of Creditor	Date of Note	Interest <u>Rate</u>	Due Date	Face Amount
	-			-
Totals				
Iotais				

### **ACCOUNTS PAYABLE**

Report below all Accounts Payable amounting to more than \$100.00

Name of Creditor	<u>Amount</u>
Cambridge Telephone Company	639,402
Bankcard Center	12,137
Das Co of Idaho	26,120
Digline	1,224
Flatt Line Locating	9,920
Idaho State Tax Commission	2,468
Interstate TRS Fund	1,961
HSMM, Jeff Cotton	1,210
Les Schwab	1,856
Neonova Network Services	4,830
Neudesign Architecture	4,642
Telecom Consulting Associates	1,249
Other Miscellaneous	3,951
Totals	710,970

### **LONG - TERM DEBT**

## Accounts 4210, 4240, 4250, 4260, 4270 and 4310

List the required data for each obligation included in these accounts, grouping them by If any obligations mature serially or otherwise at various dates, give particulars in a note

List the required data for each obligation included in these accounts, grouping them by account number and showing totals for each account. If any obligations mature serially or otherwise at various dates, give particulars in a note.	each obligatio serially or oth	in included in thes erwise at various (	e accounts, grouping dates, give particular	g them by account nui s in a note.	mber and showir	ng totals for each ac	ccount.	
Class & Series	Date of	Date of Maturity	Fact Amount	Outstanding Year-End	Premium/ Total	Discount Year	Interest for year	or year
	aneel	Material	Parioliza	- Cap	<u> </u>			
NONE								
							1	
		(M				9		
								8
	(4)		Ţ					
Total				ı				í

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### **CAPITAL STOCK**

Report below the particulars called for concerning common and preferred stock at end of year, designating separate series of any general class. Show totals separately for common and preferred.

For each class of preferred stock, show the dividend rate and whether dividends are cumulative or noncumulative.

Show details in a footnote of capital stock sold during the year. Include number of shares, consideration received, premium or discount, and expenses incurred.

	Number of Shares	Par Value	Outstan Balanc	ding per e Sheet
Class & Series of Stock	<u>Authorized</u>	per Share	Shares	Amount
Common	5,000,000	No Par	10,000	100,000
				-
			y .	
W				

### **INCOME & RETAINED EARNINGS STATEMENT**

Item	Total Company	Idaho Only
Total Operating Income (from page 15)	426,196	426,196
Total Operating Expenses (from page 17)	2,218,339	2,218,339
7100 Other Operating Income and Expense		
7210 Operating Investment Tax Credits-Net	1,818	1,818
7220 Operating Federal Income Taxes	(231,779)	(231,779)
7230 Operating State and Local Income Taxes	1,818	1,818
7240 Operating Other Taxes	30,328	30,328
7250 Provision for Deferred Operating Income Taxes-Net	352,273	352,273
7200 Operating Taxes (Total)	154,458	154,458
7310 Dividend Income	0	
7320 Interest Income		
7330 Income from Sinking and Other Funds		
7340 Allowance for Funds Used During Construction		
7350 Gains/Losses from the Disposition of Certain Property	(00.000)	(00.000)
7360 Other Nonoperating Income	(29,600)	(29,600)
7370 Special Charges	(1,540)	(1,540)
7300 Nonoperating Income and Expense	(31,140)	(31,140)
7410 Nonoperating Investment Tax Credits-Net		
7420 Nonoperating Federal Income Taxes		
7430 Nonoperating State and Local Income Taxes		
7440 Nonoperating Other Taxes		
7450 Provision for Deferred Nonoperating Income Taxes-Net		
7400 Nonoperating Taxes		
7510 Interest on Funded Debt	11,301	11,301
7520 Interest Expense-Capital Leases		
7530 Amortization of Debt Issuance Expense		
7540 Other Interest Deductions		
7500 Interest and Related Items	11,301	11,301
7610 Extraordinary Income Credits		
7620 Extraordinary Income Charges		
7630 Current Income Tax Effect of Extraordinary Items-Net		
7640 Provision for Deferred Income Tax Effect of		
Extraordinary Items-Net		
7600 Extraordinary Items		
7910 Income Effect of Jurisdictional Ratemaking		
Differences-Net		
7990 Nonregulated Net Income	2,334,428	2,302,767
AMOUNT TRANSFERRED TO RETAINED EARNINGS	345,386	313,725
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### **OPERATING REVENUES**

Item	<b>Total Company</b>	Idaho Only
Local Network Services Revenues		
5001 Basic Area Revenue	83,622	83,622
5002 Optional Extended Area Revenue		
5003 Cellular Mobile Revenue		1
5004 Other Mobile Services Revenue	, <u></u>	×
5010 Public Telephone Revenue		
5040 Local Private Line Revenue		
5050 Customer Premises Revenue		
5060 Other Local Exchange Revenue	3,615	3,615
5069 Other Local Exchange Settlements	85,387	85,387
Network Access Services Revenues		
5081 End User Revenue (SLC)	29,410	29,410
5082 Switched Access Revenue (Interstate)	8,348	8,348
5083 Special Access Revenue		
5084 State Access Revenue (Intrastate)	4,234	4,234
Long Distance Network Services Revenues		
5100 Long Distance Message Revenue - All Miscellaneous Revenues	205,617	205,617
5230 Directory Revenue	2,186	2,186
5240 Rent Revenue	980	980
5250 Corporate Operations Revenue		
5261 Special Billing Arrangements Revenue		
5262 Customer Operations Revenue	12"	1
5263 Plant Operations Revenue		
5264 Other Incidental Regulated Revenue	3,238	3,238
5269 Other Revenue Settlements		
5270 Carrier Billing & Collection Revenue Uncollectible Revenues		
5301 Uncollectible Revenue - Telecommunications	(441)	(441)
5302 Uncollectible Revenue - Other		
TOTAL OPERATING REVENUES	426,196	426,196
Please identify the following revenues:		
USAC USF \$31,732 To what account	t were they booked? Account	# 5069.10
State USF \$NONE To what acc	count were they booked?	

### **OPERATING REVENUES**

Item	Total Company	Idaho Only
Plant Specific Operations Expense	,	<u> </u>
6110 Network Support Expenses		
6112 Motor Vehicle Expense	29,240	29,240
6113 Aircraft Expense		
6114 Special Purpose Vehicles Expense		×
6115 Garage Work Equipment Expense		
6116 Other Work Equipment Expense		
6120 General Support Expenses		
6121 Land and Building Expenses	94,287	94,287
6122 Furniture and Artworks Expense		
6123 Office Equipment Expense	5,906	5,906
6124 General Purpose Computers Expense	8,476	8,476
6210 Central Office Switching Expenses		
6211 Analog Electronic Expense		-
6212 Digital Electronic Expense	30,001	30,001
6215 Electro-Mechanical Expense		
6220 Operators System Expense		
6230 Central Office Transmission Expenses		
6231 Radio Systems Expense		
6232 Circuit Equipment Expense	381,112	381,112
6310 Information Origination/Termination Expense		
6311 Station Apparatus Expense	1	
6341 Large Private Branch Exchange Expense		
6351 Public Telephone Terminal Equipment Expense		
6362 Other Terminal Equipment Expense		
6410 Cable and Wire Facilities Expenses		
6411 Pole Expense		
6421 Aerial Cable Expense		
6422 Underground Cable Expense		
6423 Buried Cable Expense	269,013	269,013
6424 Submarine Cable Expense	203,013	
6425 Deep Sea Cable Expense		
6426 Intrabuilding Network Cable Expense		
6431 Aerial Wire Expense		
6441 Conduit Systems Expense		-
TOTAL PLANT SPECIFIC OPERATIONS EXPENS	E 818,035	818,035

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### **OPERATING REVENUES**

119,934	119,934
	3,034
201 800	201,800
201,000	201,000
418 345	418,345
410,040	410,040
740.440	740 440
	743,113
295,869	295,869
	2,253
175,607	175,607
473,729	473,729
44,364	44,364
55,640	55,640
0	0
8,345	8,345
75,113	75,113
183,462	183,462
2,218,339	2,218,339
	44,364 55,640 0 8,345 75,113

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## as of December 31, 2020 (unless otherwise indicated) **CENTRAL OFFICE DATA**

Name of Central Office:	Boise-Meridian				1.				
Central Office Switch	Type: T-7000	000			1				
Check all that apply: Stand Alone X Host Remote	Check one: Digital X Analog		Check one: Electronic X Electro-Mechanical Other:	nical					
Access Line Capacity Design: 10,000 Installed/Equipped:			Access Lines in Use Customer Lines: (Include Centrex, PAL, Semi-Pub.) Public Telephone Lines	in Use s:s ax, PAL, Sem	i-Pub.)				
			Company Official Lines_	ial Lines					
Classification of Customer Access	Access		Company Test Lines_	Lines					
Multi-	Residence Single Line	<b>nce</b> ine			Multi-	Business Single Line	Line		Total
Line 1-Party	1-P	Multi- Party	Subtotal Residence	Centrex N.A.R.	Line 1-Party	1-Party	Multi- Party	Subtotal Business	Residence & Business
Beginning of Year	562		562			54		54	616
New Connects	71		71			1		1	72
Disconnects	82		82			3		3	85
End of Year	551		551			52		52	603
Foreign Exchange: Dial Tone from this C.O.: 0	c		<b>Directory Listings:</b> Number of Customers with Nonpublished or Nonlisted:	ings: stomers with I	Vonpublis	hed or Nonli	sted:		

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Number of customers with at least one feature: 727

Custom Calling:

Dial Tone from another C.O.: 0

Total number of features subscribed to: 30

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These financial statements have not been subjected to an audit, review or compilation engagement, and no assurance is provided for them.

4

	Avg./ Line	122.89	-															No. of the second				
d (Total of all Car	Total	74,105																				
Toll Calls Originated (Total of all Carriers)	Interstate	70,494																				
짇	Intrastate	3,611													ī							
Local Calls	Avg./ Line																					Page 19
Local	Number (1000s)																					
Average #	of Customer Lines in Use	603																				
	Local Exchange	1 229	2	3	4	Ľ	9	7	α	0	10	11	12	13		4	15	16	17	0	0	Rev 3/02

These financial statements have not been subjected to an audit, review or compilation engagement, and no assurance is provided for them.

### ANNUAL REPORT FOR SMALL TELEPHONE COMPANIES YEAR ENDED DECEMBER 31, 2019.

### **CUSTOMER RELATIONS RULES COMPLIANCE**

	PA 31.21.01.603 PA 31.41.01.105		
Please pro	ovide copies of:		
Summary	of Customer Relations Rules for T	elephone Corporations	
Idaho Tele	ephone Solicitation Act Notification	<u>.</u>	
Method of	Notification:		
	Mailed separately to customers	YesX No	
	Included in directory	Yes NoX_	
	Date of notification 12/1/2020		
	Alternate method of notification	N/A	
Rule IDAF	PA 31.41.01.403.02		
Record of	Complaints:		
	Number received by Company	9	
Category	of complaints (if known):		
	Deposit Disputes		
	Charges on Bill	4	
	Denial/Termination		
	Quality or Availability of Service		
	Carrier Selection/Assignment		
	Miscellaneous	5	
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### CERTIFICATE

State of Idaho ) ) ss
County of Washington )
WE, the undersigned RICHARD WIGGINS
and
of the CTC TELECOM, INC. utility
on our oath do severally say that the foregoing return has been prepared under our direction, from
the original books, papers, and records of said utility; that we have carefully examined same, and
declare the same to be a correct statement of the business affairs of said utility for the period
covered by the return in respect to each and every matter and thing therein set forth, to the best of
our knowledge, information and belief.  Chief Officer)
(Officer in Charge of Accounts)
Subscribed and Sworn to Before Me this day of April, (Year)
Dava Lynna Mundin Notary Public
My Commission expires
Rev 3/02

